



How to upgrade a license

eM Client Partner Program lets you earn commission for selling our product to your customers. This document will show you how to upgrade eM Client Pro licenses in the License Manager.

- 1 Log in to your partner account in the License Manager at licensmanager.emclient.com. Go to the "Licenses" section.



- 2 Choose the customer profile from the list and select the license you wish to upgrade. Once you have the desired license selected, click on the "Upgrade License" button. You can only upgrade a version 7 license or lower that doesn't have Lifetime Upgrades.

The screenshot shows the License Manager interface. At the top, there are four tabs: 'Subject', 'Licenses', 'Activations', and 'Server Settings'. Below the tabs is a row of five green buttons: 'Add License', 'Upgrade License', 'Set Version For Windows', 'Set Version For Mac', and 'Set Server Settings'. The 'Upgrade License' button is highlighted with a red rectangular border. Below the buttons is a table with the following data:

| | Issue Date | Support Expires | Allowed Major Version | License Version Win |
|-------------------------------------|------------|-----------------|-----------------------|---------------------|
| <input checked="" type="checkbox"/> | 2020-04-28 | 2021-04-28 | 7.0.0.0 | |

3 Choose between Upgrade and Lifetime Upgrades in the purchase window. If the license is already valid for version 8, the Lifetime Upgrades will be the only option available.

Please note that you can only upgrade all license seats.
Need to upgrade just a part of the seats? Let us know and we will split the license for you.

Upgrade License

License Upgrade: eM Client Upgrade to Lifetime Upgrades
End User Price: eM Client Upgrade
Your Price: 32.50 USD
Profit: 17.50 USD
Available Credit: 0.00 USD [Buy Credit](#)

Send license info to e-mail

Language: English
To address: samplelicence2@emclient.com
BCC Address:

[OK](#) [Cancel](#)

4 The upgrade process is finished! Now you can see the upgraded license version in the license description.

Subject **Licenses** Activations Server Settings

[Refresh](#) [Add License](#) [Upgrade License](#) [Set Version For Windows](#) [Set Version For Mac](#) [Set Server Settings](#)

| <input type="checkbox"/> | Issue Date | Support Expires | Allowed Major Version | License Version Win |
|-------------------------------------|------------|-----------------|-----------------------|---------------------|
| <input checked="" type="checkbox"/> | 2020-04-28 | 2021-04-28 | <u>8.0.0.0</u> | |

If you have any questions regarding the upgrade process, do not hesitate to let us know at partner@emclient.com.