



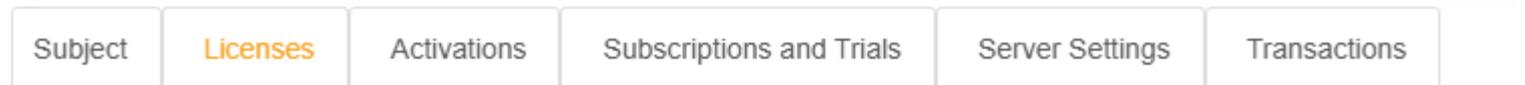
# How to upgrade a license

eM Client Reseller program lets you earn commission for selling our product to your customers. This document will show you how to upgrade eM Client licenses in the License manager.

- 1 Log in to your partner account in the License manager at [licensemanager.emclient.com](https://licensemanager.emclient.com). Go to the "Licenses" section.



- 2 Choose the customer profile from the list and select the license you wish to upgrade. Once you have the desired license selected, click on the "Upgrade License" button. You can only upgrade a version 9 license or lower that doesn't have Lifetime Upgrades.



<input type="checkbox"/>	Issue Date	Support Expires	Allowed Major Version	License Version Win	License Version Mac
<input checked="" type="checkbox"/>	2023-11-20	2024-11-20	<u>9.0.0.0</u>		

**3** Choose between Upgrade and Lifetime Upgrades in the purchase window. If the license is already valid for version 10, the Lifetime Upgrades will be the only option available.

Please note that you can only upgrade all license seats.  
Need to upgrade just a part of the seats? Let us know and we will split the license for you.

## Upgrade License

License Upgrade:

Promotion Code:

End User Price: 25 EUR (with VAT 18%)

End User Price without VAT: 21.19 EUR

Your Price: 14.83 EUR (16.16 USD)

Profit: 6.36 EUR (6.93 USD)

Available Credit: 182.53 USD

Send license info to e-mail

Language:

To address:

BCC Address:

**4** The upgrade process is finished!  
Now you can see the upgraded license version in the license description.

Subject | **Licenses** | Activations | Subscriptions and Trials | Server Settings | Transactions

<input type="checkbox"/>	Issue Date	Support Expires	Allowed Major Version	License Version Win	License Version Mac
<input checked="" type="checkbox"/>	2023-11-20	2025-11-20	<u>10.0.0.0</u>		

If you have any questions regarding the upgrade process, do not hesitate to let us know at [reseller@emclient.com](mailto:reseller@emclient.com).